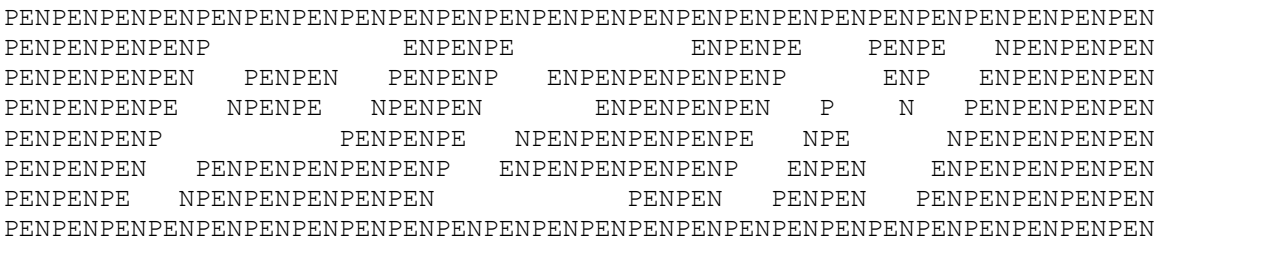

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This is the twentyninth edition of the Periodic Electronic Newsletter (PEN) for MCI Mail users assigned to Oppenheimer Software (MCI Mail agency NY4). You may respond to the PEN by typing ANSWER at the COMMAND: line that appears after you read this. This mailbox (218-0241) is toll free - you may write to it as often as you wish, at no charge! (Please note that you may order a toll free mail box - contact Oppenheimer Software for more information.)

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>>>>>>>>>>>>>>>>>>>>>
NEED ANOTHER MAILBOX?
>>>>>>>>>>>>>>>>>>>>>

Need another mailbox or account on MCI Mail? A SCRIPT called NEWUSER allows you to register new mailboxes or accounts on MCI Mail, or provide referral information for others needing information. To use this feature, at the Command: prompt, type:

CREATE USING NEWUSER

Answer all questions, and follow the instructions at the end of the SCRIPT. You will be notified when the new mailbox/account is active.

The NEWUSER script has been in use for over two years. Hundreds of new accounts set up with the SCRIPT, have been up and running, usually within 24 hours.

Note. . . If you access MCI Mail via Lotus Express, Desktop Express or any of MCI Mail's LINK products, you will need to access MCI Mail via the interactive "terminal" mode.

>>>>>>>>>>>>>>>>>>>>>>>>
PRODUCT INFORMATION FORUM
>>>>>>>>>>>>>>>>>>>>>>>>

Businesses in the know sponsor lunchtime vendor forums. These meetings provide an opportunity for the area managers to become familiar with new services and products in an casual setting without taking time off to visit trade shows. Managers and employees get a chance to learn about cost saving technologies used in other areas of the company through informal discussions, and question and answer periods.

If you would like to have a MCI Mail representative come to one of your forums, please message us at mailbox 218-0241.

>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>
HEY-WHERE IS THE REST OF THE PEN?
>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>

If you use Lotus Express to access MCI Mail, you may find that long documents (such as part of this PEN Newsletter) may seem to be missing their latter half. Fear not - MCI Mail has transmitted, and Lotus Express has stored the entire document.

The usual cause of this problem is that insufficient memory (RAM) has been allocated to Lotus Express. There are three ways to solve this problem:

1. Press {ALT}{SHIFT}? followed by {F10}CONFIGURE and change the memory size to a higher figure - usually 4 or 5 K more will do the trick. Then press {F10}Q followed by {ESC}. Unload Lotus Express by typing {ALT}{SHIFT}{END}, and then restart Express by typing EXPRESS at the C:\ prompt. This time you should be able to read the entire message. If more is still missing, repeat the procedure, using a higher value. One word of warning - increasing memory size for Lotus Express may prevent other programs from running.

2. You can print out the entire document without changing the RAM allocation by moving the cursor to the document summary on the summary screen, and pressing {F10} followed by PRINT.

3. You may save the document on the disk as an ASCII file by moving the cursor to the document summary on the summary screen, and pressing {F10} File Save Message and a filename of your choice. Then exit Lotus Express and use your favorite editor or word processor to read

the file.

>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>
NEW:MCI MAIL ACCOUNT DIRECTORY REPORT
>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>

One of the real benefits of electronic mail is the ability to communicate with anyone in your organization regardless of their physical location. They can be in the next office or in another state or country - it does not matter.

The problem:

How do you know who in your organization is available on MCI Mail? Until now, you had to know your recipients MCI ID, formal name, user name or you could go on-line and explore the directory. However, some mailboxes are set up using less than obvious names. Theodore H. Ishmibable (fictitious name) may have chosen to register his mailbox on MCI Mail as TEDDY, or THEODOREH, or HISHMABABLE or even ISHY if he wanted to shorten his name. How would you find him?

The solution:

We now provide you an electronic directory report of the other MCI Mail subscribers on your account. This directory report can be sent to your mailbox, or to every mailbox on the account. You may print it out, or keep it in your computer for future reference.

The request for the directory report must be made by MCI Mail (no telephone calls), and must come from a mailbox on that account - you may not request a directory for another account. Please be aware that your organization may have more than one account. Separate requests will be required for directory reports for each account. Additionally, directory reports are available only for accounts supported by this MCI Mail Agency. Only one directory report may be requested per account per month.

The directory report will include a listing of MCI IDs, User names, Formal names, Locations and Organizations sorted by the Formal name.

There is no charge for this service.

>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>
INTERSERVICE DIRECTORY ASSISTANCE
>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>

The recent X.400 interconnects announced by MCI Mail (RTT Belgium, Swiss PTT and DACOM Korea) point to MCI's dedication toward making E-mail as universal as the telephone. But though MCI continues to move forward in establishing interconnects that further extend YOUR reach, these efforts are just part of the story. Addressing X.400 messages should be easy - not complicated. The development and implementation of the X.500 directory information services are critical priorities for MCI.

MCI Mail is participating with 10 other E-mail services in North America towards refining and implementing the standards being worked out by CCITT and International Standards Organization (ISO) in time for the 1992 CCITT X.500

Recommendation.

The X.500 Recommendation will enable E-mail services to implement a distributed directory that would allow you to browse through directory listings just as if you were looking through a telephone book. In time, private and public X.500 directories will be linked together to provide a global directory for all to use. Individual entries will contain information corresponding to each of the communications methods by which that person can be reached, selected from an open-ended list which includes at least the following: telephone, E-mail, telex, Integrated Services Digital Network (ISDN), physical delivery (postal address), and facsimile.

Almost a year and a half ago X.500 became a formally approved CCITT and ISO standard. The current upgrade revisions should be finished sometime in 1992. The new standards are needed to fill some important technical gaps, particularly in the area of directory information access and controls.

MCI Mail is fully committed to providing an X.500 directory - one that will be linked to other X.500 directories worldwide. We'll keep you posted on X.500 development.

>>>>>>>>>>>>>>>>>>>>>>
NEW X.400 INTERCONNECTS
>>>>>>>>>>>>>>>>>>>>>>

MCI Mail has announced the commercial availability of the following interconnects with MCI Mail:

- RTT Belgium (DCS.400 system)
- Swiss PTT (ARCOM system)
- DACOM Korea (DACOM MHS system)

If you want to try out one of the interconnects, send an MCI Mail instant letter to the following address:

TO: Autoanswer (EMS)
EMS: ARCOM
MBX: none

Within a minute or two the message will be transferred by XChange 400 to the Swiss PTT system. The Swiss PTT system will immediately send back a greeting message from Switzerland!

A new bulletin board called "INTL X400 ADDRESS" has been established to help you address messages to overseas systems interconnected with MCI Mail. The INTL X400 ADDRESS bulletin board contains the following entries:

1. Read This First (Description of board)
2. How to Send an X.400 Message
3. Your MCI Mail X.400 Address
4. Adding an X.400 Address to Your Business Card
5. Delivery/Non-Delivery Notices
6. BELGIUM - RTT
7. SWITZERLAND - ARCOM
8. KOREA (South) - DACOMMHS

To read this board, log on to MCI Mail in interactive mode ({ALT}{SHIFT}T for Lotus Express users) and type:
VIEW INTL X400 ADDRESS
followed by "SCAN". You may then READ or PRINT the information.

The individual country entries contain addressing instructions and examples as well as other notes of interest related to that particular interconnect. As soon as new commercial interconnects become available, they will be announced in the PEN and posted on the bulletin board.

MCI Mail has also announced X.400 interconnections with Quickcom, Easylink, INFONET, OTC Australia, TRANSPAC France and Telecom Australia, although they are not yet commercially available.

Currently, the pricing for X.400 messages sent to overseas locations is the same as the Instant Letter rates on MCI Mail ($.45 for up to 500 characters, $.75 for up to 2500 characters, $1.00 per 7500 characters).

>>>>>>>>>>>>>>>>>>>>>>>>>
INTERNET ADDRESSING UPDATE
>>>>>>>>>>>>>>>>>>>>>>>>>

A problem has been identified that affects certain messages sent through the Internet/EMS MCI Mail gateway. The problem is created when using the back slash "\" character in a quoted string. Some mail systems on the Internet will strip the back slash character out. This causes problems for some addresses which contain special characters. For example, the underscore may be interpreted as a space by some services, while others may actually use the underscore as a valid character.

For example:

FROM: Fred Smith
EMS: REMS_ACCOUNT
MBX: Fred_Smith Jones@domain

is converted by MCI Mail to:

FROM: Fred Smith <"Fred_Smith_Jones\@domain%REMS_ACCOUNT"@mcimail.com>

prior to transmission to the Internet gateway.

If the destination system strips out the backslash, it will look like this to the recipient:

FROM: Fred Smith <"Fred_Smith_Jones@domain%REMS_ACCOUNT"@mcimail.com>

Therefore, if the Internet recipient replies to the message, the Internet/MCI Mail gateway reconverts the address to:

TO: Fred Smith
EMS: REMS ACCOUNT
MBX: Fred Smith Jones@domain

This is not the correct address, and would not be delivered to Mr. Smith.

To correct this situation, use the plus sign "+" rather than the (\) back slash. Using this scheme, the correct address for sending from an EMS MCI Mail to the Internet would be:

FROM: Fred Smith <"Fred+_Smith_Jones+@domain%REMS+_ACCOUNT"@mcimail.com>

MCI Mail believes that there no Internet mail systems that strip out the plus sign in the quoted string.

>>>>>>>>>>>>>>>>>>>>>
INTERNET/USENET ORACLE
>>>>>>>>>>>>>>>>>>>>>

I wouldn't recommend using the Oracle to assist in your investment portfolio or your love life, but you can still have a little fun with it. The Usenet Oracle on the Internet system is available to answer your questions on any subject!

Have some fun and try sending your questions to the Oracle. The addressing is:

TO: INTERNET (EMS)
EMS: INTERNET
MBX: ORACLE@IUVAX.CS.INDIANA.EDU.
MBX: {return}

The Subject: line of the message must contain "tell me" or "tellme" somewhere in it. Capitalization doesn't matter. The body of the message should contain only your question. You should receive a reply within a few days. You can ask as many questions as you like, but you should send them separately.

>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>
FIRST! - A NEWS CLIPPING SERVICE
>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>

Are you responsible to keeping the management up to date on developments in the computer industry? Have you ever been stunned by a competitor who brought a product to the market days (or hours!) ahead of you? Is your publication looking to keep its readers up to date? Do your co-workers consider those stacks of trade journals just part of the furniture in your office?

It may be time to take a close look at FIRST! from Individual Inc. Delivered by 8:00 AM daily to your special MCI Mailbox, FIRST! is a customized daily news report which scans 5000 stories per day from newswires around the world and selects only those relevant to your needs.

First! uses a patented "smart" system based on artificial intelligence to search a wide range of news sources and periodicals on topics specified in your personalized profile. This system evaluates the relevance of the information to determine its value to you. You can maintain an ongoing dialogue with FIRST!, adjusting your personalized profile to filter out irrelevant stories.

There may be stories covering:

o-Competitor product announcements	o-Press releases
o-Supplier data	o-Industry trends
o-Personnel changes	o-Earnings announcements
o-Marketing and distribution agreements	o-New regulations

o- etc.

The information presented is full text, and may by licensed to be redistributed to others in your company.

First! clippings are sent to your own toll free mailbox. E-mail costs are billed to your MCI Mail account at your normal rate. If you are on a corporate discount plan, or send more than $1000 worth of e-mail or Fax Dispatch per month, these fees are discounts are applied.

Fees for the service are billed by Individual Inc as follows:

	Bundled *	Single Item Messaging *
BASIC PROFILE RETAINER	$1900/year	$1900/year
plus $9/story	$8.50/story	
EXPANDED SERVICE	$4950/year	$5740/year
Average: 5 stories/day		
$10/story over 1250 limit		
COMPREHENSIVE SERVICE	$7155/year	$8460/year
Average: 9 stories/day		
$10/story over 2250 limit		

* Bundled service transmits all stories for a given day in one transmission. Single Item Messaging transmits each story as a seperate MCI Instant Letter.

One month trial subscriptions are available for $750, which is applicable towards the first years fee. Additional fees apply for redistribution rights and multiple profiles.

Please message us at mailbox 218-0241 for additional information.

>>
HARDCOPY UPGRADE - MORE LINES PER PAGE
>>

Starting Monday, July 30, 1990 the number of lines on the MCI Letter and the Overnight Letter will be increased from 54 to 56, to be consistent with Fax Dispatch page length.

This change will not affect the first page of text if you are using a registered letterhead. In other words, if you send hardcopy letters and include your letterhead on the first page, you will be able to include 2 additional lines of text only on pages 2-N of your messages. Page 1 will continue to have the same number of lines available for text as in the past.

If you do not have a registered letterhead as your default, your hardcopy mail will automatically have the MCI Mail GRAM letterhead across the top of the first page. This letterhead says "This letter was electronically transmitted and distributed by MCI Mail". Currently, use of this letterhead enables you to have 50 lines of text of the first page of a message. Beginning July 30, letters sent with this letterhead will contain 52 lines of text. Similarly, when you request a holiday letterhead you will be able to include 2 more lines of text on

the first page of the messages (48 lines instead of 46). If you request the BLANK letterhead, you can include up to 56 lines of text on the first page of their message.

OLD PAGE LENGTHS				NEW PAGE LENGTHS			
	Page 1		Page 2-N		Page 1		Page 2-N
	Your Graphic	MCI Mail GRAM	No Graphic		Your Graphic	MCI Mail GRAM	No Graphic
Fax Dispatch	56-G	56	56		56-G	56	56
Hard Copy	54-G	50	56		56-G	52	56
Fax Dispatch	56		56		56		56
Hard Copy	54		56		56		56

* "G" refers to the number of lines your graphics extend

The ability to include 2 more lines of text on the first page when the GRAM and holiday letterheads are used applies to hardcopy as well as Fax Dispatch.

The increase in the number of lines per page will affect all users including interactive, PC "Express" users, LAN Links, Office Automation and X.400 Link packages.

Of course if you insert a page break {CTRL L} in the message, all subsequent text appears on the next page.

As a result of the increase in the number of lines per page, MCI Letters, ONITE Letters and Fax Dispatch messaging will be more cost effective due to an automatic 3.7% savings. You can include more information on MCI and Overnight Letters, and Fax Dispatch at no additional charge.

>>>>>>>>>>>>>>>>>>>>>>
READ FAX AND READ PAPER
>>>>>>>>>>>>>>>>>>>>>>

How often have you wanted to find out how many lines are used by your registered letterheads and signatures?

Starting Monday, July 30, 1990 the MCI Mail system will tell you how many lines are available for text when you use a registered letterhead or signature and the on-line READ FAX and READ PAPER commands, making it easier than ever to format hardcopy and Fax Dispatch messages.

READ FAX and EDIT FAX

The purpose of READ FAX is to enable you (in interactive mode) to view how a Fax Dispatch message will look when it is transmitted. Specifically, it shows where the text will begin and end for each page of the fax message based on the format requested (memo or the standard document format). It also shows where the registered letterhead and signature if used, will appear.

EDIT FAX will allow you to edit a Fax Dispatch message to reformat it. In addition to allowing you to make changes, EDIT FAX displays an abbreviated version of the text. EDIT FAX works just like the EDIT TEXT command, which

allows you to make changes to the text of your MCI Mail messages.

Both READ FAX and EDIT FAX work exactly the same as READ PAPER and EDIT PAPER with one exception -- the READ and EDIT PAPER commands indicate where the date and the recipient's name will appear within the text of the message. Since this information does not appear on fax messages, the formatting is differently.

Please note that sending the same 56 line note to a hardcopy address and a fax machine will result in the hardcopy letter spanning two pages while the fax message fits on one. This is because MCI Mail adds an inside address and date for hardcopy messages, while "addressing" information for fax messages appears on the cover page.

As such, MCI Mail is adding a warning prompt which will appear before you send a message that contains both hardcopy and fax recipients when using the READ FAX or EDIT FAX commands. This prompt reminds you to verify the formatting of the message if the envelope contains both hardcopy and fax recipients. The purpose of this prompt is to give you the opportunity to reformat the message text so that the hardcopy and fax messages will look alike when sent.

>>
POSSIBLE USER MISTAKE USING LOTUS EXPRESS
>>

Have you ever transmitted a perfect Lotus Express message through Fax Dispatch, Telex Dispatch, or to bulletin boards and MCI Letters (hardcopy) that arrived in less than ideal condition? Read on.....

The problem:

The Lotus Express Reader accessory acts like a mini word processor, allowing you to type your message without pressing {RETURN} at the end of a line. The Reader automatically inserts a "soft return" into the text after the last word on a line. This feature is called word wrap, and is available on nearly every word processor.

The typical word processor will convert these "soft returns" to "hard returns" (ASCII character 13) when the document is printed. Lotus Express does the same conversion when you post a message to the outgoing folder with the {F10}Transmit command. However, some power users have tried to post messages to the outgoing folder with the MOVE ({ALT}Move) command. The MOVE command does not convert "soft" to "hard" returns. This has left them "hoist by one's own petard".

Documents destined for E-mail address are not generally a problem. However, hardcopy letters are truncated any text after the 255th character up until the point that a carriage return is received. Fax messages fill each line with 80 characters, then issue a new line. This new line often shows up in the middle of words, which results in a garbled looking fax message. Telexes are similar to Fax messages except they terminate on the 69th character. On Bulletin Boards, the request to post will generate an error message back to the owner.

The solution:

Use only the {F10}Transmit option to post a message to the outgoing folder. If you must store a message in an intermediate folder, prior to transmitting it, move it back to drafts and then {F10}Transmit it instead of moving it directly

from the intermediate folder to the outgoing folder.

>>
cc:Mail SHIPS GATEWAY TO MCI MAIL GATEWAY
>>

cc:Mail,Inc., an major provider of Local Area Network (LAN) - based distributed electronic mail (E-mail) systems, is now shipping cc:Mail Link to MCI Mail. This new, two-way gateway extends corporate communications far beyond the LAN. It allows cc:Mail E-mail users to exchange messages transparently with MCI Mail users and its interconnected systems, and offers them access to the full services of MCI Mail--including electronic mail, fax, telex, postal and courier delivery. Pricing for the new package is $1,295.

Accessible from MS-DOS, Mac and OS/2 platforms, cc:Mail Link to MCI Mail can exchange text, binary or ASCII files. Using the cc:Mail gateway and an MCI Remote Electronic Mail Systems (REMS) account, users can exchange messages transparently. Software requirements include cc:Mail LAN Package 3.1 and cc:Mail Gateway 3.1.

cc:Mail Link to MCI Mail provides the cc:Mail administrator with powerful tools to control and track network communications through the link. The administrator may:
o- Assign E-mail users permission to access specific MCI Mail services;
o- Schedule transmissions to MCI Mail as needed, either on a periodic basis, or at specified times during the day; and
o- Review a complete history log of inbound, outbound and error messages that details all E-mail activity across the cc:Mail Gateway.

Further information can be obtained by messaging Doug Campbell at:
To: Doug Campbell
EMS: ccMail / MCI ID: 398-3760
MBX: DCampbel @ CCMail

For information on setting up the required Remote Electronic Mail Systems (REMS) account, please message us at mailbox 218-0241.

>>>>>>>>>>>>>>>>>>>>>>>>>>>>>
WORDPERFECT OFFICE TO MCI MAIL
>>>>>>>>>>>>>>>>>>>>>>>>>>>>>

Wordperfect Corp. has announced the September release of a gateway between WordPerfect Office and MCI Mail.

We were expecting additional information about the link for inclusion in this PEN issue. Unfortunately, it did not arrive in time. A more detailed write up will appear in the next PEN newsletter.

>>>>>>>>>>>>>>>>>
PERSONAL M-BRIDGE
>>>>>>>>>>>>>>>>>

REMS, Inc. has announced Personal M-Bridge, the single user gateway software

between MHS and MCI Mail. Personal M-Bridge enables people with stand-alone PC's to access the full services of MCI Mail using any MHS compatible e-mail software to create and read messages.

Requirements for Personal M-Bridge include: IBM PC or IBM compatible, 640K RAM, DOS 3.1 or higher, a Hayes or Hayes compatible modem, Personal MHS and an standard MCI Mail single user account.

Personal M-Bridge will be available for $150.00 in August, 1990.

Please message us at mailbox 218-0241 for additional information

>>
MCI MAIL -- OFFICIAL TELEMESSAGING SUPPLIER OF GOODWILL GAMES
>>

MCI Mail has been named as the official telemessaging supplier of the Goodwill Games being held in Seattle, Washington between July 20th and August 5th. MCI will sponsor a Communications Center for the athletes and press corps. The communications Center will have terminals with which reporters can sign onto MCI Mail and submit their stories to their editors via e-mail, fax or telex.

MCI is also placing fax machines at the official Athlete Messaging Center so YOU can send your favorite athlete a message of cheer, luck or congratulations using MCI Mail Fax Dispatch. The fax machine number is 206-554-4112. The Goodwill Games logo has even been registered as a universal letterhead on MCI Mail -- available to all MCI Mail subscribers. The name of this graphic is: SEATTLE.

To use it, type
"FORM: Seattle"
at the Handling: prompt on MCI Mail.

MCI has also created two free bulletin boards which you can use during the Games. One board lists daily competition highlights and the other lists athletes and scheduled events. You may look at these boards by typing:

VIEW GOODWILL HIGHLIGHTS
or
VIEW GOODWILL ATHLETES

The Goodwill Games are the largest international sports competition outside of the Olympics, and will be televised to more than a billion people worldwide.

The Goodwill Games were initiated in 1986 by Ted Turner to provide an international athletic competition during the "off years" of the Olympics, and to provide a setting which would be immune to all forms of political infighting and boycotts. Over 2500 athletes from 50 countries will compete in more than 50 sports. Participants include East German swimmers, Cuban boxers, and top American athletes such as Carl Lewis, Jackie Joyner-Kersee, Evelyn Ashford and Matt Biondi. Competition will be held at 21 sites in Seattle, Tacoma, Spokane, Tri-Cities, Federal Way, Redmond and Enumclaw.

>>>>>>>
MCI FAX
>>>>>>>

In October of 1988, MCI Mail introduced Fax Dispatch - an advanced service allowing you to send messages from your MCI Mailbox to a fax machine. MCI Mail relieved you of the work involved in printing and preparing a document for fax delivery, the burden of attempting retries to busy fax machines, the hassle involved in sending a fax to multiple locations. The delivered faxes are sharper and easier to read than faxes sent from fax machines.

However, non-computer generated messages still need to be sent from fax machines. They may include brochures, documents with original signatures, designs and drawings and application forms (see the next PEN for information on sending full page graphics including forms via Fax dispatch).

If you use a fax machine for small or large volume applications, MCI Fax will save you money and time. Features include:

o-Six second rounding after the first 30 seconds
No need to pay for unused phone time
o-Accounting codes
Keep track of who uses the fax and where messages are sent to
o-ID codes
Secure access to your fax machine
o-Range privileges
Limit who may send faxes how far (US, world wide, network)
o-Toll-Free fax
Allows for toll-free inbound faxes

MCI Fax also offers monthly management reports allowing you to track and control costs.

Faxes send from MCI Fax are as clear as the faxes you now send from your fax machine, although they will not be as sharp as Fax Dispatch messages (messages sent from fax machines loose some of their clarity in the scanning phase). Additionally, the MCI Fax Business Center offers assistance not only with using MCI Fax but also with operating your fax machine.

For additional information please message us at mailbox 218-0241

>>>>>>>>>>>
TELEX BILLS
>>>>>>>>>>>

Due to a small billing problem, certain customers who use Telex Dispatch may have found that their charges for telex did not appear on the June invoice (for May traffic).

The charges for the unbilled Telex Dispatch messages will appear on the July invoice, along with the charges for regular telexes sent in June.

>>>>>>>>>>>>>>>>>>>>>>>
APPLICATIONS ON DISPLAY
>>>>>>>>>>>>>>>>>>>>>>>

Video Dub relies on MCI Mail Telex Dispatch and Fax Dispatch to send its syndicated show scheduling information to affiliated TV stations nationwide.

Video Dub transmits its shows to TV stations via satellite for their clients. They must communicate the necessary satellite and frequency information to the local stations before a movie is beamed. To accomplish this task, the company built a database of all its TV affiliates in its NCR Tower. Each station is assigned an e-mail, telex or fax address, and a Link to MCI Mail is in place, Now, when a show is scheduled for airing, Video Dub complies a list of recipient stations on the NCR Tower and send an MCI Mail message to them. The message, which is delivered instantly, gives that stations the information they need to downlink the show.

>>>>>>>>>>
POWER USER
>>>>>>>>>>

Einstein once stated that intelligence is not the capacity to know everything, but rather understanding where to find the information.

If you ever have a question about using MCI Mail or new applications, you may:

Message us at mailbox 218-0241 (best bet!)
Use the on-line HELP files.
Call us at 212-724-9785
Call Customer Support at 1-800-444-6145

Billing questions are best directed to customer support at 800-444-6245.

Access to the HELP files is only available to interactive users. Lotus Express users can reach MCI Mail interactively with the terminal mode ({ALT}{SHIFT}T).

Here's a listing of all of the Help Files available on MCI Mail. To view a Help File, at COMMAND, type HELP followed by the name of the file.

Access	Edit	Missive	Text Include
Access Canada	Edit Add		Text On-Line
Access International	Edit Cancel	Next	Text Upload
Account	Edit Change		Tollfreebox
Account Change	Edit Copy	Outbox	Tymnet Sign-on
Account Read	Edit Delete		
Address	Edit Envelope	PC	Upload
Address Address	Edit Format	PC Address	
Address Board	Edit Move	PC Download	Volume
Address CompuServe	Edit Number	PC Logon	
Address Delete	Edit Read	PC Text	Worldmail
Address EMS	Edit Stop	PC Trouble	
Address Handling	Edit Text	PC Upload Address	X.400
Address Instant		PC Upload Text	X.400 Address
Address List	Fax	PC Trouble	X.400 Cancel
Address Missive	Fax Cancel	PC Upload Address	
Address Owner	Fax Pricing	PC Upload Text	
Address Paper	Fax Send	Pending	
Address Telex	Find	Phones	
Address Telex International		Phones	
Address Upload	Find Name	Phones 2400	
Address Verify	Forward	Post	
Advanced		Prices Messages	
Answer	Glossary	Print	

Appendix Graphics Print Paper

Book Handling Read
Bulletin Board Handling Charge Read Draft
Bulletin Board Directory Read Paper
Bulletin Board Prices Handling Doc Request
Bulletin Board View Handling Form
Handling Memo Scan

CompuServe Handling Receipt Scan Select
CompuServe Receive Handling Sign Script
Control Holiday Send
Country Shared List
Inbox Special Features
Create Include
Create Doc Index Telemail
Create Memo Telex
Lists Telex Cancel
Delete Lists Create Telex Carrier
Deliver Lists Delete Telex Directory
Deliver International Lists Edit Telex Inbound
Deliver Onite Lists Read Telex Pricing
Delivery Schedule Lists Scan Telex Receive
Desk Telex Send
Dow Jones Mailbox Text

>>>>>>>>>>>>
POWER USER #2
>>>>>>>>>>>>

We do not normally put two Power User articles in a single PEN, but you can never have too much of a good thing - including RAM and TIME!

If you use Lotus Express and your modem supports MNP level 5, you can save time and about 7K RAM by:

1. removing XPCDRV.EXE from EXPRESS.BAT file

2. bringing up the communications manager {ALT}{SHIFT}X followed by {RETURN} and changing the phone number to 1-800-333-1818 and setting protocol to NONE. Lastly, {F10} followed by {Quit} will complete the change.

The X.PC driver (normally required for error free communications) adds a certain amount of overhead to your communications. Although you are not paying for this time, it can keep you from returning to your Tetris game sooner. Additionally, MNPs data compression will further reduce your communications time by almost 50%.

>>>>>>>>>>>>>>>>>
SPECIAL THANKS TO
>>>>>>>>>>>>>>>>>

Thanks for contributions.....

Avice D. Parker: MCI Help listings

Paul Wilczynski: INTERNET/ORACLE information
William Shakespere: You find it...(clue: Hamlet)

>>>>>>>>>>>>>>
Till Next Time
>>>>>>>>>>>>>>

Gary.......
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